



BROOKFIELD RANGERS FC

Appeals and Complaints Procedure

Brookfield Rangers FC have a number of policies and procedures that are in place to ensure that each child and club member has an enjoyable and safe time at the club. **Every child has the right to play in a safe and fun environment.**

Brookfield Rangers' FC Committee take their responsibilities to the club seriously. As such, any behaviors or actions that, in the opinion of the Brookfield Rangers FC Committee, either put a child or club member at risk, place the reputation of the club in jeopardy, or are in breach of either FA, Berks and Bucks, Local League or Brookfield Rangers FC Policies, Procedures or Rules will be questioned and challenged.

Child or Parent Members or Volunteer Helpers of Brookfield Rangers FC may be asked to leave the club as a result of unacceptable behavior or any of the above mentioned breaches.

If an individual is asked to leave the club they have the right to appeal against the Brookfield Rangers FC Committee's decision. This appeal should be made in writing and presented to the Committee within fourteen days of being asked to leave.

In considering the appeal Brookfield Rangers may ask for support and advice of the Local League, Berks and Bucks League or the County FA. Where possible a decision will be made within 28 days of the appeal being received. Some decisions may take longer and the individuals will be notified if this is the case and the reasons for the delay will be given in writing.

Brookfield Rangers FC Committee's, affiliated Leagues' or FA's decision will be final.

Similarly, if an individual wishes to make a complaint against Brookfield Rangers FC or individual members or volunteers this should also be brought to the Brookfield Rangers Committee for discussion. The same time scales will apply.